

## **Overview of Call types: Frank Frievalt and Kevin Smith.**

### **Call 1:**

- MMSA, could be winter or summer.
  - Medic would respond, dispatch would tell them where to go, and give ETA for patient to staging. 5 miles, 10 minutes to Main Lodge. Mammoth Fire typically does not respond.
  - Winter resource deployment plan:
    - Rigs are moved in morning. Medic 2 will go to Mammoth from 10-4. Medic 7 moves from Bridgeport to June Lake. Sometimes Medic 1 moves from Walker to Bridgeport. Sometimes Medic 7 bypasses June and goes to Mammoth so they can get training/practice/experience.
  - No summer rotation: calls are more spread through the county.
  - Will often meet ambulance with gurney to speed turnaround of medics.
  - In winter, SME ambulances are considered transportation unit and are called directly by MMSA. All are ICEMA certified. If these went away, medic call volume would probably go up some.
  - SME does not charge for transport. Some patients refuse paramedics/ambulance because of cost.
  - SME transport, do they transport to Airport? They will transport to Bishop for elective surgery. This is potential loss of revenue to medic system.
  - SME does not transport to the airport.
  - Other resources, such as reserve Medic 6, can be brought in as needed or for busy and/or holiday periods.
  - About 60% of calls are in Mammoth.

### **Call 2:**

- General call to residence in June Lake.
  - Dispatch will send Medic 2 and June Lake Fire volunteers. Typical transport to Mammoth. Serious transport will use helicopter, takes 45-60 minutes. Will call them early to get them enroute. Serious goes to Reno for more definitive care. Ambulance may go north with patient to predetermined landing zone.
  - If Medic 2 is in Mammoth, Medic 7 will have deployed from Bridgeport to June.
  - Fixed wing aircraft can meet ambulance at Mammoth airport. If patient goes to Mammoth Hospital, they can call Careflight if needed. Air transport not available in bad weather.

Jack Copeland:

- 50% reimbursement is about best we can hope for.

### **Call 3:**

- Motor vehicle accident on 395 in Walker Canyon.
  - Medic 1 and 7 respond immediately. Vehicle accident assumption is always that there are multiple patients. If only 1 victim, closest ambulance continues, other returns to home base.
  - Antelope Valley will send Fire response. MWTC may/may not respond.
  - Transport non-serious from Medics to Carson Valley Medical Center, 1 hour to get there. Medic 1, +/- 1 hour return. Medic 7, +/- 1.5 hours. Medic 7 is minimum 3 hours on transport and treatment.
  - Motor vehicle accident may require extrication from vehicle.
  - Dispatch will send closest Fire Dept regardless of district.
  - In critical scenarios, helicopter will land right at scene. If necessary, will drive and meet at alternate location. If helo not available, will drive wherever needed, includes Reno.
  - Units will rotate north if Walker and Bridgeport are unavailable.
  - We have mutual aid agreements with East Fork if necessary.
  - Highway call volume increases drastically in bad weather.
  - Will units rotate north if Walker and Bridgeport are unavailable?
  - Is East Fork available if necessary?

### **Call 4:**

- Walk in and carryout: Somebody is injured in back country and requires on-site assistance.
- If stable, Search and Rescue are primary resource, and medics will meet them and patient at trailhead.
- If serious, may have helicopter land at site and handle directly.
- Medics can hike in with Search and Rescue, then use wheeled litter to transport. Takes 4 people on litter, need backups to spell each other. Very slow, 1 mile per hour. In Bridgeport, about equal distance from hospitals, so typically give patients choice where to go.

### **Call 5:**

- Air transport from site (already covered). Dispatch will not send Careflight directly iV Sheriff or medics make the call.

## Call 6:

- Air transport from hospital.
  - Hospital calls Careflight often before they get a doctor at Renown. May drive patient to Bishop if needed, will keep patient at hospital until flight can get in somewhere.
  - Fairly common call, typically 1 per day in winter.
  - Medic 3 meets flight at airport, brings them to hospital, takes patient and crew back to airport, or can take just patient to meet aircraft. On a long call, will rotate Medic 2 from June Lake to Mammoth to cover.

## Call 7:

- Paramedic response to non-EMS incidents with Fire Dept or Law Enforcement; fires, law enforcement, etc.
  - Not automatic in the Tri-Valley.

## Call 8:

- Calls to Tri-Valley:
  - Benton Fire District will send unit.
    - A) Medic 3 will start driving iV 1 hour response iV until confirmed that other transport is available. Mono County may call Bishop, who send Symons.
    - B) Symons can't come, Medic 3 comes over. White Mtn Fire may transport in volunteer ambulance depending on level of care required.
    - C) If no volunteer response iV Medic 3 goes all the way in, stabilizes and transports to Bishop.
  - If Hwy 120 East is open, sometimes it is faster to use Medic 2. If Medic 3 goes, Medic 2 goes to June Lake, Medic 7 rotates to Lee Vining.
  - There is no formal mutual aid agreement with Symons ambulance.

## Call 9:

- Calls on 120 from Lee Vining to Yosemite.
  - Park has ambulance staffed with Ranger. Do not like to leave Park. Park calls Mono dispatch. Medic 2 drives up and picks up patient for transport. Happens every 1-2 days in summer. If accident, Lee Vining Fire responds.
  - We don't have mutual aid agreement with Park, we just do it.

## **Call 10:**

- Scheduled transport to long-term care.
  - Skilled nursing facility in Bishop. Medics will also sometimes transport patients to psychiatric treatment iV could be Sacramento, Los Angeles; arranged by hospital.
  - Down a unit while transporting, do not call in reserve unit.
  - Very rare, done to help Behavioral Health. Typically use Medic 2 out of June Lake. If Medic 3 goes, Medic 2 rotates so Mammoth is always covered.

There are other calls, but these are the most common.